

Town of Iva, South Carolina P.O. Box 188 Iva, South Carolina 29655 (864) 348-6193	WATER/SEWER SERVICE APPLICATION
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By seeking water service and/or sewer service to the property identified below, the applicant agrees to abide by and accept the conditions governing the use of the Town water supply and sewer treatment systems as adopted and amended from time to time by the Town Council of the Town of Iva, South Carolina. Important information regarding water and sewer service is included in the Water-Sewer Service Agreement.

Service (Physical) Address: _____

Applicant Name: _____

Applicant SS# _____ Applicant DL# _____

Phone No. _____ (home) _____ (cell)

Mailing Address: _____

Applicant's Signature: _____

- 1) Type of Service: WATER SEWER Garbage Collection Temporary Service
- 2) Service needed for: Residential Business Commercial Industrial
- 3) Is this a new or existing service? Existing New Build
- 4) Do you own or rent/lease this property? Own Rent/Lease

Property Owner's Name: _____

Owner's Mailing Address: _____

Deposit/User Fee: A deposit is required and must be paid before an account can be established and before service is connected. All applicants must pay a \$100.00 non-refundable user fee.

Type	Inside	Outside
User Fee – Non Refundable (all users)	\$100.00	\$100.00
Deposit (owner)	\$30.00	\$45.00
Deposit (renter)	\$75.00	\$75.00
Disconnection	\$20.00	\$20.00
Reconnection	\$20.00	\$20.00

If you currently have an outstanding balance with the Town of Iva, that balance in addition to any applicable late fees and penalties must be paid at the same time the deposit/user fee is paid.

User Fee (non-refundable) \$ 100.00

Cost of Deposit \$ _____

OTHER COST \$ _____

TOTAL COST \$ _____

Total Payment Today \$ _____ (Cash Check Credit Card) ACCOUNT NO. _____

Approval: _____ Date: _____ Date entered into system: ____/____/____

Town of Iva – Water/Sewer Service Agreement

Name of Applicant/Customer _____ Account No. _____

- This agreement, when signed by the applicant/customer and by the Town of Iva, becomes a contract. The town agrees to provide water and/or sewer service to the service location listed. The applicant/customer agrees to be responsible for receipt and payment of the bill for service. All returned bills due to incorrect address does not constitute reasonable excuse for non-payment of water and/or sewer service bill. Bills are due by the 15th day of each month. The applicant should call the Town of Iva Water Works Department if bill is not received by the 1st of each month.
- The applicant/customer understands that a monthly base water and sewer charge will be billed each month, regardless of usage or not. The town reserves the right to discontinue service(s) if the applicant/customer breaches this agreement. If service is involuntary disconnected for cause, the applicant/customer agrees to pay all outstanding bills and an applicable reconnection fee before service is restored. Additional deposits and late fees may also be required before reconnection.
- It is unlawful for an unauthorized person to tamper with or alter a meter which has been installed for the purpose of measuring water consumption. A person who tampers with a meter can be found guilty of a misdemeanor and fined up to \$1,033.00 for a first offense. For a second offense, the person could be fined up to \$10,000.00 and/or imprisonment.
- The signed agreement shall constitute an agreement between the Town of Iva and the applicant/customer, obligating the applicant/customer to pay for services provided with the prescribed rate schedule, which is variable according to the town’s annual budget, and in agreement with the payment schedule. It is the responsibility of the applicant/customer to notify the Town of Iva of desired disconnection of service and request a refund of the applicable deposits. The deposit, if applicable, will be mailed to the applicant/customer only. All, or a portion, of the customer’s deposit may be withheld if there is an outstanding balance owed to the Town of Iva. If the applicant/customer does not notify the Town of Iva of desired disconnection within three days of known vacancy, all of the deposit will be retained by the Town of Iva. The Town of Iva reserves the right to disconnect water and/or sewer service if bill if past due more than 5 days.
- **DISCONNECTION FOR NON-PAYMENT POLICY – Water-Sewer bills are prepared and mailed on the 25th day of each month. Payment is due by the 15th day of each month. If payment is not received on the 15th day, on the 16th day the bill is penalized 10%. If the bill is not paid by the 25th day, service will be disconnected on the 26th day. PLEASE NOTE – the Town of Iva does not allow bills to go unpaid in a 30 day billing cycle. The current bill MUST be paid within 25 days of billing. When service is disconnected, the total amount of the bill in addition to a \$40.00 reconnection fee MUST be paid in full before service can be restored. If service remains disconnected more than 5 days, the account will be cancelled and applicable deposits will be applied to the account.**
- If a check is returned for any reason, the amount of the check and a \$35.00 fee will be required. The check must be cleared within 10 days of notification or the matter will be referred for warrant issuance.

I HAVE READ AND UNDERSTAND THE CONDITIONS OF THIS AGREEMENT AND AGREE TO ACCEPT THE TERMS STATED.

Applicant/Customer

Date

Town of Iva

Date